



Covid-19 Pre-arrival information on safety measures of GAIA “well living house”

Current Covid-19 pandemic has driven us to implement special measures to ensure your and our teams' safety.

Our house is certified by the Ministry of Tourism with the “Health First” certification of Greek Health Protocols for covid19 pandemic.

We ask you to sanitize your hands before entering the house. We have supplied you with sufficient dispenser in both entrances of the house.

We strongly suggest wearing a face mask in public areas for your and our teams' safety. Disinfected, new fabric masks are provided in the house, together with antiseptic small hand gels to be carried out of the house. Complying with the officially ordered distance requirement of 2 meters, is crucial as well.

Cleaning services staff is equipped with face spit protection, single use uniform (protecting hair, body & feet) and gloves. All staff is trained according to Greek Health protocols for covid19 pandemic.

At check in, the house and all its items, will be delivered to you fully disinfected with certified cleaning products, steam at 90°, UV fabric sterilizer and according to protocol's procedures. House will be left empty 48h before new arrival for air renewal.

Limited range of services

In an effort to reduce the risk of contamination for our guests and team members, the following services will be affected during your stay, until further notice:

Limited frequency of room cleaning services for guests staying beyond one single night, including change of linen and towels.

Reinforced Hygiene measures

We clean the house to ensure safety and comfort for our guests. Our measures include:

- Increased cleaning of surfaces frequently touched by guests and team members
- Frequent sanitization of high-contact points, such as, door handles, counters



Covid-19 Pre-arrival information on safety measures of GAIA “well living house”

- 100% air renewal,
- All linens and towels will be washed over 60° by certified laundry service company. On change day linens will be sterilized with UV sterilizer.
- Pillows & mattresses, will be equipped with protector and will be washed every new room allocation over 60°.
- Your private swimming pool’s water hygiene will be checked regularly, according to the regulations of the new protocol.
- Please note that in order to prevent covid19 spread, **visitors are not allowed at the house.**
- Dynamic training of our employees ensuring awareness of COVID-19 updates.

We look forward to welcoming you at the Gaia “well living house” with the same warmth and hospitality we have always done and remain at your disposal for any further information you may need.