



Covid-19 pre-arrival information on safety measures of GAIA “well living house”

Current Covid-19 pandemic has driven us to implement special measures to ensure your and our teams’ safety.

Our house is certified by the Ministry of Tourism with the “Health First” certification of Greek Health Protocols for covid19 pandemic.

We ask you to sanitize your hands before entering the house. We have supplied you with sufficient dispenser in both entrances of the house.

We strongly suggest wearing a face mask in public areas for your and our teams’ safety. Disinfected, new fabric masks are provided in the house. Complying with the officially ordered distance requirement of 2 meters, is crucial as well.

Reinforced Hygiene measures

We clean the house to ensure safety and comfort for our guests. Our measures include:

- ✓ Cleaning services staff is equipped with mask, single use uniform, protecting hair, body & feet and gloves. All staff is trained according to Greek Health protocols for covid19 pandemic.
- ✓ At check in, the house and all its items, will be delivered to you fully disinfected with certified cleaning products, steam at 90°, UV fabric sterilizer and according to protocol’s procedures.
- ✓ House will be left empty for 48h before new arrival (with air renewal).
- ✓ Increased cleaning of surfaces frequently touched by guests and team members
- ✓ 100% air renewal,
- ✓ All linens and towels will be washed over 60° by certified laundry service company. On change day linens will be sterilized with UV sterilizer.
- ✓ Pillows & mattresses, will be equipped with protectors, washed over 60°.
- ✓ Your private swimming pool’s water hygiene will be checked regularly, according to the regulations of the covid19 protocol.
- ✓ Dynamic training of our employees ensuring awareness of COVID-19 updates.



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- Please note that to prevent covid19 spread, **visitors are not allowed at the house.**

We look forward to welcoming you at the Gaia “well living house” with the same warmth and hospitality we have always done and remain at your disposal for any further information you may need.